COVID-19 Call Center Update

Status Update from the Office of Homeland Security and Emergency Management

FOR IMMEDIATE RELEASE:
July 20, 2020

MONTGOMERY COUNTY — Montgomery County Public Health District, in conjunction with the Montgomery County Hospital District, is announcing a change in the COVID-19 Call Center for Montgomery County. Staff from Montgomery County Office of Homeland Security and Emergency Management will be manning the phones, and MCHD staff will be reallocated to contact investigations, which has proved to be an important tool is slowing the spread of COVID-19.

The OEM Call Center number is 936-523-3916. All services previously provided by MCHD/MCPHD will still be available, including obtaining vouchers from MCHD/MCPHD for testing, general COVID-19 questions, and help finding testing sites in your area. Please note, vouchers are available online at mchd-tx.org or mcphd-tx.org by clicking on the, "Need to be Tested?" link.

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