



NEWS RELEASE

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Township Update during Winter Storm

Updated 4 p.m., Monday, February 15, 2021

THE WOODLANDS, TEXAS (February 15, 2021) – Here is a Township update regarding the winter storm.

Roadways

All Montgomery County road closures can be found via [MCTX LIVE](#).

Electricity

The Woodlands electrical needs are served by Entergy and CenterPoint.

Entergy Information

www.entergy.com

Centerpoint Energy Information

www.centerpointenergy.com

ERCOT has generation and demand problems across the grid. CenterPoint's generation and distribution lines are sound, but they had to shed load through blackouts to help balance the load on the grid. Generation is slowly being restored. 710,000 customers were out at 6 a.m., 500,000 at 7 a.m. and 240,000 at 8 a.m.

Water

For water update, click here: www.woodlandswater.org

Creekside Park residents are served by Harris-Montgomery Counties Municipal Utility District No. 386

<http://www.hmcmud386.org/>

24-hour service: 281-290-6503

Billing & Customer Care: 281-290-6507

The Woodlands Township announced the following closures for Monday, February 15, 2021 and Tuesday, February 16, 2021:

- Township offices and facilities are closed Monday and Tuesday. All public meetings with The Woodlands Township have been cancelled or postponed. A decision will be made on Tuesday as to whether to close on Wednesday.
- All Recreational Facilities including Riva Row Boat House, Lakes Edge Boat House, and Texas TreeVentures are closed.



- Convenience voting for The Woodlands Villages and Residential Design Review Committees is cancelled for Monday and Tuesday.
- The Woodlands Express operations are suspended Monday and Tuesday as well as The Waterway Trolley.
- Curative COVID-19 testing is closed Monday, February 15 through Wednesday, February 17 and will determine the remainder of the week at a later point.
- Conroe, Magnolia and Tomball school districts are closed Monday and Tuesday, as will The Woodlands Christian Academy and The John Cooper School. Please check with your respective school for details.
- Garbage collection service is suspended Monday, February 15 and Tuesday, February 16 in response to the hazardous road conditions resulting from the winter weather. Waste Management plans to recover routes beginning Wednesday, February 17th if road conditions allow. Collection service will be delayed by two days throughout the rest of the week. Those communities who normally receive collection service on Monday should anticipate collection service on Wednesday. Tuesday customers on Thursday and so on.

Also plan to limit outdoor exposure as wind chills are expected to be unusually cold. Roads and bridges may ice over. Public safety officials highly recommend staying off roadways if both temperatures remain below freezing (32 degrees Fahrenheit) and precipitation occur at the same time. Monitor roadways through [Houston Transtar](#) and Montgomery County [Northstar](#). For statewide traveling, check out www.drivetexas.org

Preparations are key to people, pets, plants and pipes to avoid harm to health and damage to property. Depending on your area, you might see downed power lines and trees caused by heavy ice. As always, The Woodlands Fire Department will be monitoring the weather and preparing to respond and recover.

Long periods of below freezing weather can be hazardous for people and animals. It can also cause water pipes to freeze and burst. Sprinkler systems are extremely vulnerable if not fully flushed.

[Read more on What You Should Do](#), including this [important message from Woodlands Water](#).

Please check The Woodlands Township homepage at www.thewoodlandstownship-tx.gov for updates to the calendar and news flashes, or follow the Township on Facebook and Twitter.

- [View Additional Messages from Partner Agencies, including safety tips and advice.](#)

For current weather conditions and advisories, follow your favorite weather station or app, or visit www.weather.gov.