



NEWS RELEASE

For media inquiries, contact: LeaAnn Petersen
lpetersen@thewoodlandstowship-tx.gov

Winter Weather Updates

THE WOODLANDS, TEXAS (January 17, 2024) – THE WOODLANDS TOWNSHIP RESUMES REGULAR OPERATIONS

Posted Tuesday, January 16, 2024, at 4:30 p.m.

The Woodlands Township will resume regular operations on Wednesday, January 17, 2024. All Township offices, facilities and amenities will be open for their regularly scheduled hours and programs. The Woodlands Express will resume regular operations. Please note, Waste Management will operate under the schedule posted below (*Monday, January 15, 2024 at 5:20 p.m.*).

PRECINCT 3 RECYCLING FACILITY UPDATE

Posted Monday, January 15, 2024, at 8:40 p.m.

The Precinct 3 Recycling Facility will be closed Tuesday due to the subfreezing temperatures expected to last through midday Wednesday. Crews will be focused on ensuring safety on the roadways. Residents are advised to stay off the roads unless necessary.

WASTE MANAGEMENT UPDATE

Posted Monday, January 15, 2024, at 5:20 p.m.

In an effort to avoid dangerous road conditions and support the safety of our drivers and communities, Waste Management has updated collection service in the area.

Due to incomplete service routes on Monday and the cancellation of collection on Tuesday, residential collection services for the remainder of the week will occur as follows:

- Tuesday service will collect on Wednesday.
- Incomplete Monday service will collect on Thursday.*
- Wednesday service will collect on Thursday.
- Thursday service will collect on Friday.
- Friday service will collect on Saturday.



If you have Monday service and did not receive service today, please put away your container bins. If you have Tuesday service, please do not place your container bins curbside until Wednesday.

**Areas that did not receive service or only received one portion of the service (garbage or recycling collection) on Monday will be serviced on Thursday, January 18. Areas that received their regular service on Monday will not receive service on Thursday.*

THE WOODLANDS EXPRESS UPDATE

Posted Monday, January 15, 2024, at 3:35 p.m.

Due to deteriorating road conditions, Express buses will begin picking up passengers for Downtown runs, all buses to all Park and Ride locations at the following PM start times: 3:30, 4:00, 4:30, 5:00, 5:30 & 6:00.

The Express will begin picking up passengers at the following PM start times from The Medical Center at 3:30, 4:00, 4:30, 5:00 & 5:30 and from Greenway Plaza at 4:00, 4:30 & 5:15. All buses to all Park and Ride locations.

There will be no Sunsetter run or TMC Express today. Please download the RideSystems App to track the buses in real time, as road and traffic conditions may cause delays. If you feel you have missed a bus or need assistance, please call 832-851-3362.

TOWNSHIP OFFICES CLOSED ON JANUARY 16, 2024

Posted Monday, January 15, 2024, at 3:15 p.m.

The Woodlands Township will be closed on Tuesday, January 16, 2024, due to the ongoing winter weather conditions. All Township offices and facilities will be closed.

- Riva Row Boat House, Lakes Edge Boat House and Texas TreeVentures will remain closed.
- Both The Recreation Center at Bear Branch Park and The Recreation Center at Rob Fleming Park will remain closed. All recreation programs are canceled.
- The Town Center Trolleys and The Woodlands Express will be out of service.
- All Township pools will be closed.
- Park bathrooms will remain closed.

The Township anticipates reopening on Wednesday, January 17, 2024. Please continue to monitor this webpage and Township social media channels for real-time updates.



VISIT THE WOODLANDS

Posted Monday, January 15, 2024, at 2:55 p.m.

Due to the weather, the [Visit The Woodlands Annual Board Meeting](#) has been rescheduled from Tuesday, January 16, 2024, to Thursday, January 18, 2024, at 2 p.m.

SCHOOLS UPDATE

Posted Monday, January 15, 2024 at 1:50 p.m.

The following school districts have announced closures due to the winter weather conditions:

Conroe ISD: Due to icy road and bridge conditions and the extreme cold forecast during bus pick-up times, Conroe ISD will be closed on Tuesday, January 16. Updates regarding school on Wednesday, January 17, will be shared on www.conroeisd.net, posted to the District's social media accounts, and sent through our mass email and texting platform. Stay safe and warm!

Tomball ISD: Due to the freezing temperatures and a strong wind chill, along with precipitation that could cause dangerous road conditions, Tomball ISD schools and offices will be closed Tuesday, January 16, 2024. Tomball ISD Administration has been monitoring the weather forecast over the last several days and out of precaution, the District has determined it is in the best interest for all families and staff to close schools on Tuesday. As always, the safety and well-being of our students, families and staff is most important at this time. Schools and offices are expected to reopen at their regularly scheduled time on Wednesday, January 17.

Magnolia ISD: Due to the icy road and bridge conditions and extreme cold forecast, Magnolia ISD will be closed on Tuesday, January 16. Any additional updates and information will be shared on the district website, social media, and through our mass notification. Stay safe and warm!

TROLLEY SERVICE UPDATE

Posted Monday, January 15, 2024, at 1:50 p.m

The Town Center Trolley is canceling service for the remainder of the day, Monday, January 15, 2024.

WASTE MANAGEMENT UPDATE

Posted Monday, January 15, 2024, at 10:50 a.m.

Waste Management (WM) has implemented its severe weather response plan on January 15, 2024, at 11:40 a.m. as a result of the hazardous road conditions that have developed over the last few hours due winter weather conditions. At this time, WM has paused collection services in an effort to avoid dangerous road conditions and support safety of our drivers and communities. WM will continue to monitor weather and road conditions and restart curbside collection as soon as we are able. The company will expand its routes to additional areas as more streets become safe for our trucks.



THE WOODLANDS EXPRESS UPDATE

Posted Monday, January 15, 2024 at 11:50 a.m.

[The Woodlands Express](#) is deploying additional midday runs to accommodate those that wish to return earlier. This includes the Energy Corridor.

ROAD CONDITIONS UPDATE

Posted Monday, January 15, 2024 at 10:30 a.m.

As road conditions get icy, residents can monitor the roads by following [Houston TranStar](#) and [Northstar Montgomery County](#)

WINTER WEATHER INFORMATION

Posted Saturday, January 13, 2024

Weather forecasts predict temperatures will drop below freezing starting Sunday, January 14, 2024, and last through Tuesday, January 16, 2024. The Woodlands Township would like to remind residents to stay weather-aware and monitor updates provided by the [National Weather Service](#).

Protect the four “Ps” of winter weather safety:

- **PEOPLE:** Keep your family warm and check on any elderly family or neighbors that may need extra blankets, winterizing their homes or a warm place to stay.
- **PETS:** Dogs and cats get cold too. Bring them inside at night to keep them healthy and safe.
- **PLANTS:** Either cover plants to keep them warm at night or bring them inside so they can flourish.
- **PIPES:** Cover exposed pipes to prevent freezing and breaks.

Heating Safety

Heating is a leading cause of US home fires and home fire injuries and the third leading cause of home fire deaths. Help keep your family safe by providing at least three feet of space from all heating equipment, testing your smoke alarms, and protecting yourself from carbon monoxide poisoning by installing a battery-operated CO detector. Never use generators, grills, camp stoves or similar devices indoors.

Power Outages

Monitor power outages in our area by following [Entergy](#) and [CenterPoint](#) online.

- **Entergy**
Phone: 800-968-8243
Website: <https://www.entergy.com/view-outages/>



- **CenterPoint**

Phone: 713-207-2222 or 800-332-7143

Website: <https://gis.centerpointenergy.com/outagetracker/>

Water Service Providers

Contact your MUD or [Woodlands Water](#) for information on how to turn off water to your home in case of a busted pipe.

- **Woodlands Water**

Phone: 855-426-7283

Website: <https://woodlandswater.org/>

- **Harris County MUD No. 386**

Phone: 281-290-6503

Website: <https://mdswater.com/districts/harris-montgomery-counties-mud-386/>

Waterline breaks will be monitored by the [San Jacinto River Authority \(SJRA\)](#).

Road Conditions

[Houston TranStar](#) and [Northstar Montgomery County](#) will provide updates to road conditions throughout the Greater Houston region. Montgomery County, Harris County and TxDOT will be monitoring road conditions.

The Woodlands Transit

The Woodlands Township Transportation Department is actively monitoring the inclement weather and plans to operate normally. Please note that the midday runs on Monday, January 15, 2024, may be impacted by parade routes in downtown/midtown districts. Plan accordingly and follow this page for weather related updates.

Facility Closures

The Woodlands Township offices will be closed on Monday, January 15, 2024, in observance of Martin Luther King Jr. Day. Please note that there will be no disruption to trash and recycling collection. The Woodlands Express and Town Center Trolleys will operate as usual. Texas TreeVentures, Riva Row Boat House and both Recreation Centers will be closed. Park bathroom will be closed and the water will be shutoff to prevent pipes from freezing. The Ice Rink will open at noon on Monday, January 15, 2024, for its final day of the season. Updates to facility closures due to weather will be posted to this page.



Trash and Recycling Service

Waste Management will be operating normal routes on Monday and Tuesday. Updates will be posted to this page if the weather impacts service routes. High winds are anticipated with this weather event. Please ensure your containers are properly closed and promptly removed after pick-up.

Warming Centers

Various regional public and private partners will be opening warming centers during this hard freeze event. Harris County has provided a list of warming centers on its website at www.readyharris.org.

ONLY CALL 9-1-1 IN THE EVENT OF AN EMERGENCY

An emergency is any situation that requires immediate assistance from the police/sheriff, the fire department, or emergency medical services. In the event of a non-emergency, please call your local law enforcement office.

Non-Emergency Numbers

- **Montgomery County Sheriff's Office:** 936-442-7797 or 281-297-6500 during business hours
- **Harris County Constable's Office, Precinct 4:** 281-376-3472

The Woodlands Township is a special purpose district, providing fire protection, environmental services, parks and recreation, economic development, enhanced law enforcement services and more to over 120,000 residents and 2,000 businesses. Located 27 miles north of Houston, Texas, The Woodlands Township is committed to supporting the highest quality of life for its residents, businesses and visitors. Please visit www.thewoodlandstownship-tx.gov to learn more.