

**STAGE 1 VOLUNTARY WATER RESTRICTIONS IN EFFECT  
as of AUGUST 4, 2015**

Dear Customer,

Harris-Montgomery Counties Municipal Utility District No. 386 (the "District") has triggered Stage 1 of its Drought Contingency Plan for the Harris County portion of the District due to high irrigation demand over the past two weeks. Customers in the Harris County portion of the District are asked to adhere to Voluntary Water Restrictions for all landscaped and other areas:

**IRRIGATION IS LIMITED TO THE FOLLOWING TIMES AND DAYS ONLY**

<b>Residents with an Even Numbered Address:</b>
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| <ol style="list-style-type: none"><li><b>1. From 8:00 p.m. on Sundays until 2:00 a.m. on Mondays; and</b></li><li><b>2. From 8:00 p.m. on Thursdays until 2:00 a.m. on Fridays</b></li></ol> |
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<b>Residents with an Odd Numbered Address:</b>
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| <ol style="list-style-type: none"><li><b>1. From 8:00 p.m. on Saturdays until 2:00 a.m. on Sundays; and</b></li><li><b>2. From 8:00 p.m. on Wednesdays until 2:00 a.m. on Thursdays</b></li></ol> |
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<b>Non-Residential Customers:</b>
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| <ol style="list-style-type: none"><li><b>1. From 8:00 p.m. on Tuesdays until 2:00 a.m. on Wednesdays; and</b></li><li><b>2. From 8:00 p.m. on Fridays until 2:00 a.m. on Saturdays</b></li></ol> |
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District residents who have previously lived in neighborhoods served by the WJPA in The Woodlands in Montgomery County will recognize the provisions of this voluntary program to be very similar to the defined irrigation program which is in effect 100% of the time in that part of the community.

The District is a water customer of Harris County Municipal Utility District No. 387 ("HC387"), which provides water supply services to the Harris County portion of the District. Even though the HC387 water plants and wells have sufficient capacities to serve the District's customers, the storage tank levels are greatly reduced during the "peak" usage hours mainly due to irrigation. By simply not watering your lawn between "peak" hours each morning, you can help us manage peak demand periods, avoid undue stress on our public water system, and ensure adequate water storage, water pressure, water for fire-fighting, and water for regular domestic use.

The District and HC387 are taking steps to protect the water system and to provide customers with water at adequate pressures during this period of high demand. HC387 has added automated systems at each water plant and both HC387 and the District continue to invest in improving the water system. A third water plant is currently being constructed and is expected to be on-line spring 2016.

The District offers to its residential customers a Water Irrigation System Evaluation (WISE Guys) at no cost to the residents. This free irrigation system evaluation will assist residents in correcting irrigation inefficiencies. Sign up at: <http://www.vepollc.com>

We appreciate your water conservation efforts and look forward to providing additional information in the near future.

Board of Directors  
Harris-Montgomery Counties Municipal Utility District No. 386

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Harris-Montgomery Counties Municipal Utility District No. 386 Board of Directors meetings are open to the public and are held regularly on the 4<sup>th</sup> Thursday of each month at 2:00 p.m. in the offices of the WJPA located at 2455 Lake Robbins in the Woodlands.

Water and Sewer Services: Contact the District's water and wastewater operations company,  
Municipal District Services

24 hour service:	281-290-6503
Billing & Customer Care:	281-290-6507

**Water Facts:**

- Peak hourly use usually occurs between 2 a.m. and 9 a.m., with a secondary peak between 6 p.m. and 9 p.m.
- We can all reduce our peak water use, and utility bills, by watering only as needed; washing full loads of laundry; and using more efficient plumbing fixtures.
- Residential water use reaches its peak from late July through August due to increased outdoor water use, but peaks can occur throughout the summer. During peak water use season, home-owners typically use two to four times more than in winter.
- The average American home uses about 260 gallons of water per day; during peak season, homes can use about 1,000 gallons of water in a day. Some homes use as much as 3,000 gallons on a peak day, or the equivalent of leaving garden hose running for nearly 8 hours!
- When temperatures rise and rain is scarce, peak water use in single-family homes typically occurs due to lawn and garden watering or when topping off a swimming pool.
- Experts estimate that 50 percent of the water we use outdoors goes to waste from evaporation or runoff due to overwatering.
- With the exception of extreme heat waves, peak use typically occurs on weekends as many people use their free time to tend to lawns and landscapes, do laundry, and wash cars.

**Simple Tips for Saving Water Outdoors:**

- Step on it: Grass doesn't always need water just because it's hot out. Step on the lawn, and if the grass springs back, then it doesn't need water. An inexpensive soil moisture sensor can also show the amount of moisture at the plant's roots and discourage overwatering.
- Tune up your system: Inspect irrigation systems and check for leaks and broken or clogged sprinkler heads. Fix sprinkler heads that are broken or spraying on the street or driveway.
- Play zone defense: Assign areas of your landscape different zones depending on sun/shade exposure, soil and plant types, and type of sprinklers, then adjust your irrigation system or watering schedule based on those zones.
- Give your hose a break: Sweep driveways, sidewalks, and steps rather than hosing them off. And don't forget to check for leaks at your spigot connection and tighten as necessary.
- Leave it long: Raise your lawn mower blade. Longer grass promotes deeper root growth, resulting in a more drought resistant lawn, reduced evaporation, and fewer weeds.

For more information on peak water use, visit [www.epa.gov/watersense/outdoor](http://www.epa.gov/watersense/outdoor).