



FEMA

Texas Recovery Office


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FEMA News Desk: 512-490-3890

FEMA-HarveyTxNewsDesk@fema.dhs.gov

 facebook.com/FEMAHarvey/

 @FEMARegion6

HURRICANE HARVEY

News Release

Temporary housing unit occupants: Protect yourself from FEMA imposters

AUSTIN, Texas — Hurricane Harvey survivors who live in FEMA-provided temporary housing units (THUs) are required to meet with advisers from FEMA or the Texas General Land Office (GLO) at least once a month. These advisers help survivors solidify a permanent housing plan, connect them with housing and funding resources, and ensure they are making progress toward recovery.

Meetings with FEMA/GLO advisers take place in the survivors' THUs, so occupants should keep these tips in mind to ensure their own safety:

1. **Always Request ID:** Every FEMA or GLO representative will carry a photo ID badge issued by that agency. Never allow an adviser or inspector into your home, or share personal information with them, without first verifying ID.
 - A FEMA or GLO shirt or jacket is not proof of employment or identity.
2. **Guard Your Personal Information:** If you receive a phone call from someone claiming to work for FEMA or the GLO, do not provide any personal information. If they request information other than your FEMA registration number, hang up and call the agency at a phone number you know is genuine.
3. **Don't Give Them Money:** FEMA and GLO workers who show up at your home will not ask you for money. If someone claiming to work for FEMA or the GLO visits your home and asks for money, call your local law enforcement agency and FEMA at 800-621-3362 or TTY 800-462-7585.

For additional information on Hurricane Harvey and Texas recovery, visit the Hurricane Harvey disaster web page at www.fema.gov/disaster/4332, Facebook at www.facebook.com/FEMAHarvey, the FEMA Region 6 Twitter account at www.twitter.com/FEMARegion6 or the Texas Division of Emergency Management website at www.dps.texas.gov/dem/.

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Helping people before, during, and after disasters.

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at **800-621-3362** (voice, **711/VRS** - Video Relay Service) (TTY: **800-462-7585**). Multilingual operators are available (press 2 for Spanish).*